



Unify

Certified Implementation & Support Specialist OpenScape Business

Certification has been presented to


Bernd Zapf

In recognition of the successful completion of all
certification requirements of Unify Academy.

13/03/2018

Valid for 2 years

Cert. No: 134755



John Balcar
Global Director
Unify Academy

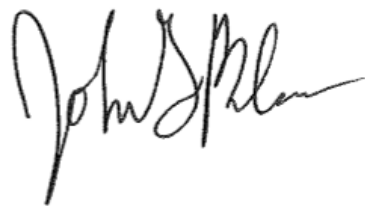
Implementation & Support Specialist OpenScape Business

Bernd Zapf

has passed a theoretical examination covering the following topics

- System and hardware overview
- Overview of Features
 - System and station features
 - UC Smart features
 - Attendant features
- Internet Telephony
- Licensing Concept
- Installation, system start up and configuration
- Backup and Restore
- Software Update concept
- UC Smart applications
- Mobility myPortal to go
- Smart Voicemail
- Serviceability and Maintenance
- Remote Access

The Implementation & Support Specialist OpenScape Business has been awarded.



John Balcar
Global Director
Unify Academy

Cert. No: 134755