



# Unify

## Certified Communication Associate

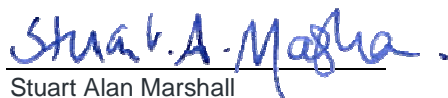
### Service OpenScape Business

Certification has been presented to

## Fred Preißinger

In recognition of the successful completion of all  
certification requirements of Unify Academy.

22.03.2014  
Valid for 2 years  
Cert. No: 113880



Stuart Alan Marshall  
Global Director  
Unify Academy

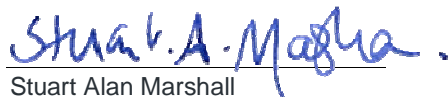
# Service OpenScape Business

## Fred Preißinger

has passed a theoretical examination covering the following topics

- System overview of OpenScape Business V1R0
- Overview of Features
  - System and station features
  - UC features and Licensing Concept
- Installation and system start up
- Software Update concept
- Backup and Restore
- UC Smart applications
- Smart Voicemail
- Serviceability

The UCCA Service OpenScape Business has been awarded.



Stuart Alan Marshall  
Global Director  
Unify Academy

Cert. No: 113880