



Unify

Certified Technical Expert OpenScape Business

Certification has been presented to

Bernd Zapf

In recognition of the successful completion of all
certification requirements of Unify Academy.

25.03.2016
Valid for 2 years
Cert. No: 125151



Stuart Alan Marshall
Global Director
Unify Academy

Technical Expert OpenScape Business

Bernd Zapf

has passed a theoretical examination covering the following topics

- OpenScape Business UC system variants
- Voice- and UC feature
- OpenScape Business license concept
- Installation and system startup
- Software update concept
- Backup and Restore
- UC Smart
- Smart Voicemail
- Smart Voicemail Auto Attendant
- UC Suite (UC Booster Card and UC Booster Server)
- UC Suite Voicemail
- UC Suite Auto Attendant
- UC Suite Clients (myPortal, myAttendant, Fax)
- OpenScape Business Attendant
- Networking (Voice and UC)
- Networking with other OpenScape systems
- Least Cost Routing (LCR)

The Technical Expert OpenScape Business has been awarded.



Stuart Alan Marshall
Global Director
Unify Academy

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